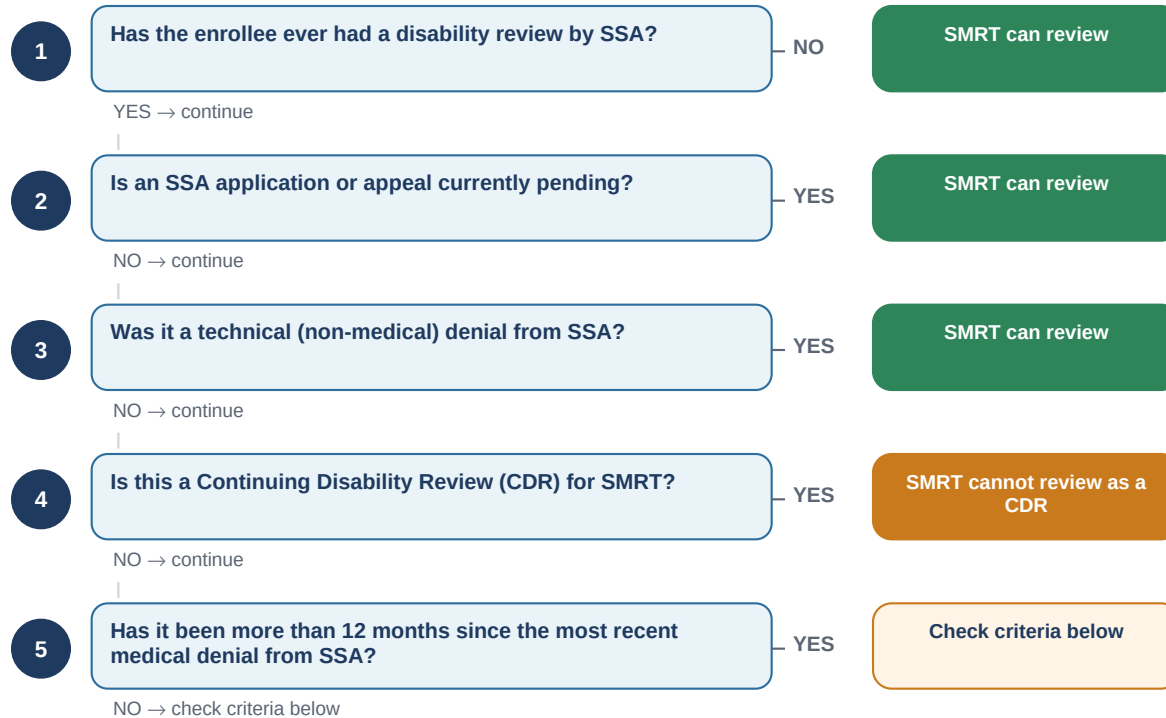


SSA Final Determinations and SMRT

Use this guide to determine whether SMRT can complete a disability review following an SSA decision.

Quick rule: A determination made by SSA at any level may be considered final and is binding until changed by SSA. If an enrollee is denied by SSA and does not appeal, that decision becomes final.

Can SMRT complete a review?



After a final medical determination, SMRT can review if at least one applies:

- The enrollee no longer meets SSA non-disability (technical) requirements.
- SSA is pending or under appeal.
- The enrollee alleges new or worsening conditions after a final SSA decision AND SSA has refused to or does not offer a realistic option to reopen or reconsider.

If none apply → SMRT cannot review

At-a-glance guidance

SMRT can review if:

- The enrollee no longer meets SSA non-disability requirements, OR
- SSA is pending or under appeal, OR
- New or worsening conditions are alleged after a final SSA decision and SSA has refused or does not offer a realistic option to reopen or reconsider.

SMRT cannot review if:

- SSA issued a final medical determination, AND
- No appeal is pending, AND/OR
- No new or worsening conditions are alleged.

SMRT cannot review as a CDR if:

- SSA issued a final medical determination since the most recent certification by SMRT. A new referral may be submitted if other criteria are met.

Important referral reminder

If the status of the SSA application cannot be verified electronically, paper verification must be submitted to SMRT at the time of referral.

Additional information

- DHS Bulletin #26-21-03
- Eligibility Policy Manual (check back for updates)
- ONEsource SSA Application Status and SMRT Outcome Table
- ONEsource SMRT and SSA Frequently Asked Questions

Note: ONEsource is a Financial Assistance resource.